

## **Investor Briefing**

10 May 2006 Westin Hotel, Sydney



# Richard Goyder

Managing Director, Wesfarmers Limited



# Agenda



9:15	Wesfarmers Industrial and Safety	Terry Bowen
9:50	Chemicals and Fertilisers	Keith Gordon
10:25	Morning Tea	
10:45	Wesfarmers Insurance	Bob Buckley
11:20	Energy	David Robb
12:00	Lunch	
12:55	Home Improvement	John Gillam
1:40	Other Businesses and Capital Management	Gene Tibrook
2.10	Q&A	Richard Goyder Gene Tilbrook

# Wesfarmers Industrial & Safety

Terry Bowen
Managing Director



### Overview





### Overview



- New Business Unit structure and leadership team
- Business environment
- New strategies to reconnect with growth
  - Departure from previous plans
- Improvements underway
- Outlook

### **Distribution Network**



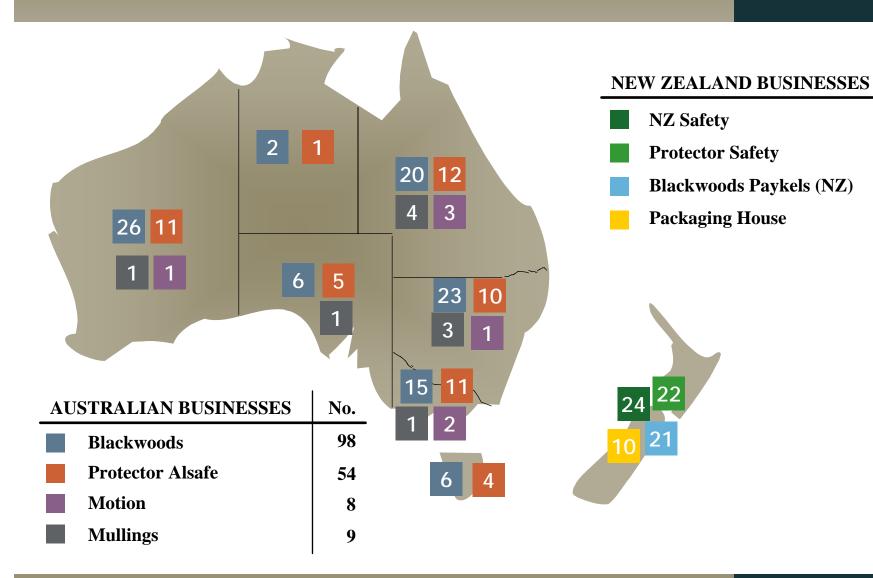
No.

24

22

21

**10** 



### Portfolio of Businesses



### Australia













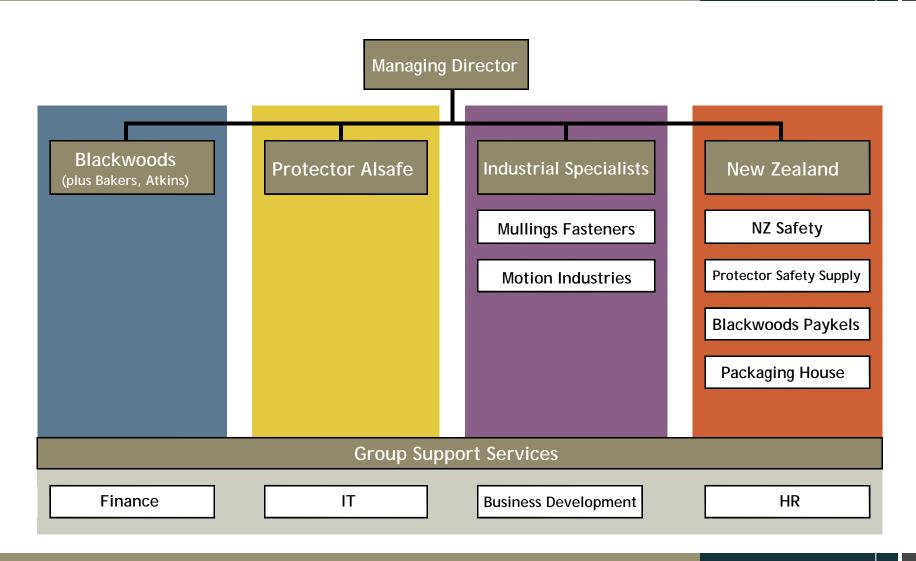






### New Organisation by Business Unit New Leadership Team in Place (April 2006)





# New Business Unit Structure to Generate a Number of Benefits



- Improve focus on core generalist Blackwoods business
- Position specialist businesses for growth
  - Dedicated management to develop each business
- Implement shared support services in IT, HR, Accounting
  - Centres of excellence and low cost
- Enhance business' management skill set
  - 6 leadership team members are new to WIS
  - Supplementing talented people within the business

# **Business Environment**



### **Business Environment**



- Strong competition in Safety
  - Commoditisation of some product categories
- Mixed industry trends in Australia
  - Continued pressure in some traditional markets (e.g. Manufacturing)
  - Growth in mining, construction and infrastructure continuing
- Economic slow down in New Zealand
  - Coupled with unfavourable exchange rate movements

# Strategies



### Strategies to Reconnect with Growth



Performance

## Simplify businesses

- "Enabling" initiatives
- Business simplification
- Improvement programs

Grow Selectively

- Growth: customers & markets, network
- Supply chain, distribution channels optimisation
- Further improvements in capital, sourcing

Leverage positions

• Further expansion

**Opportunities** 

Re-base the business

Develop new profit pools

Time

### Improvements Underway



- "Enabling" initiatives to clearly position business streams for growth
  - Business Unit structure implemented
  - Overhead cost reduction program underway (5% of employees)
  - Most management systems reviewed
  - Warehousing infrastructure upgrade continuing
  - OH&S programme introduced (GetSAFE)
- New strategic initiatives launched
- Business simplification and capital reduction underway (phase 1)
- Changes supported by branded communication programme
  - Progress monitored by a Program Management Office

# Outlook



### Outlook



- Very different YTD sales trends across Businesses
- Continued mixed industry/geographic market conditions expected
- FY06 results will be impacted by a number of significant items
- New initiatives to deliver over time

# FY06 results will be impacted by a number of significant items vs. last year



Item	\$m
Redundancies	2.4
Obsolete stock provision review	2.0 - 4.4
<ul> <li>Doubtful debt provision review</li> </ul>	1.7
• Employee share plan accounting impact	3.2
<ul> <li>New Zealand exchange rate movement</li> </ul>	1.0
Total	10.3 - 12.7

# Questions



## Chemicals and Fertilisers

Keith Gordon Managing Director



# Overview 21

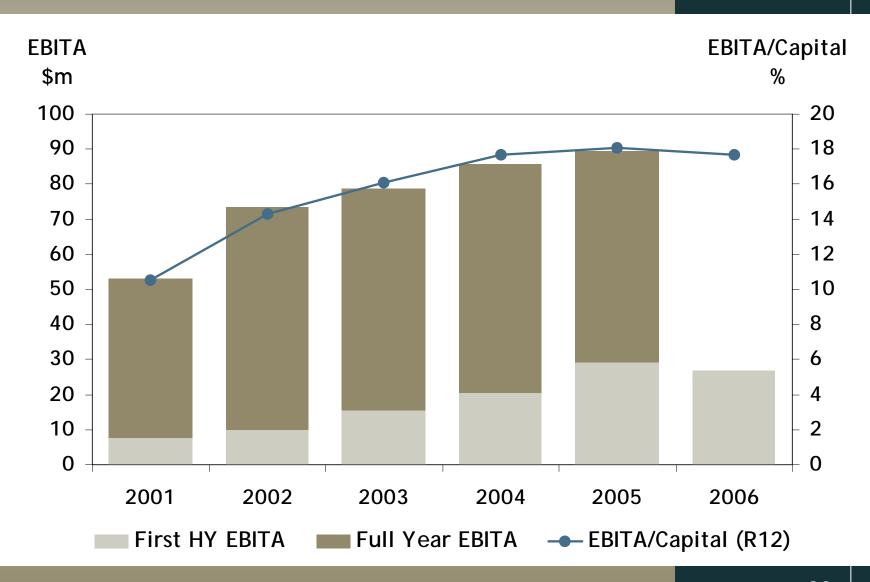
### Chemicals and Fertilisers



- Manufacturer of mining & processing chemicals
  - ammonia, ammonium nitrate, sodium cyanide, chlorine
- Manufacturer and importer of fertilisers
  - phosphate, nitrogen, potassium and compounds
- Manufacturing operations at:
  - Kwinana and Esperance (WA), Moura (Qld)
- 580 employees
- Post 1999, around 60% of EBITA generated from chemicals activities

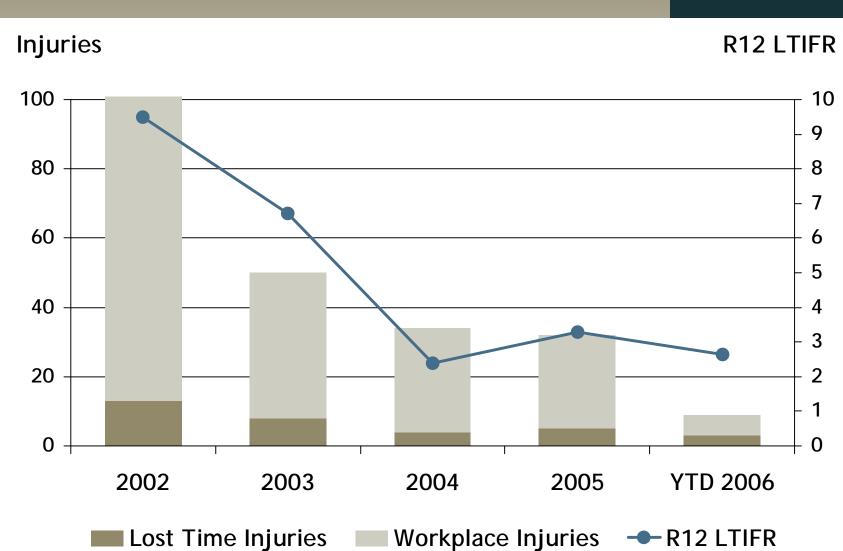
### EBITA and EBITA/Capital 5 Year Trend





### Safety





# Business Environment



### Chemicals



### Ammonia

- Gas curtailments
- Force majeure event in April 2006
- 5,000 tonne import in January 2006
- 15 day shut scheduled for October 2006
- Sodium Cyanide
  - Improved trading conditions in export market
  - Boddington development approved

### Chemicals



### Ammonium Nitrate

- Kwinana plant performing well
- Wet weather in Pilbara and Queensland
- Kwinana expansion on track
- QN2 expansion shelved
- Industrial chemicals
  - Chlor alkali plant extended down time

### Fertiliser



- Farmers terms of trade
  - High input prices
  - High exchange rates
  - Soft commodity prices
- Reasonable summer rainfall
- Seasonal break critical to achieve average volumes
- Closure of Albany superphosphate manufacturing facility

# Strategies



### **Ammonium Nitrate**



### Maintain and grow CSBP's position in AN

- Increased demand for AN
  - WA iron ore industry
  - QLD/NSW coal industries
  - Liquid fertilisers
- Duplication of AN capacity at Kwinana to 470,000 tpa
  - Commissioning anticipated second half calendar 2007
- Duplication of QNP shelved

### Kwinana Expansion



- Long lead items on track
- Technology agreements signed
- Site EBA agreed and registered
- NA / AN construction contract signed
- Contractors on site
- Prill plant detailed design nearing completion
- Procurement plan in line with plan
- AN storage design and licensing ongoing

### **Kwinana AN Construction Site**





### Liquid Fertilisers



### Develop and capture growth in liquid fertilisers

- Continue with strategy
  - Increase penetration of existing products
  - Develop new products
  - Infrastructure and logistics
    - Storage capacity at Kwinana and "on-farm"
    - Transport capacity
  - Benefits of locally manufactured product

### Other Strategies



- Identify and evaluate growth opportunities
- Develop improved capabilities
- Optimal cost and capital structure
- Maintain "Licence to Operate"

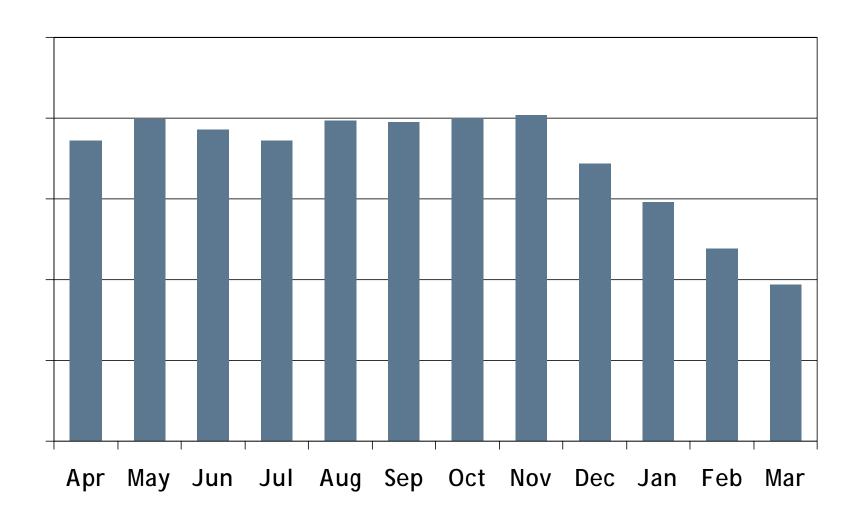
### Development of Capabilities



- Greater investment in training
  - Leadership
  - Operational
- Upgrade of competency management system
  - Operating procedures
  - Training manuals
- Business process improvement programme
- EBA negotiation

### Sodium Cyanide Inventory





### Licence to operate



- Development of sustainability concept at CSBP
- Continue management of legacy issues
  - Bayswater
  - Ongoing remediation program
- Regulatory compliance
  - Operational focus
  - Support resources in place

## Outlook 38

### Outlook



### Long Term

- Build capabilities for sustainable performance
- Focus on controllable costs and capital
- Major chemical plants sold out
- Deliver Kwinana AN expansion

### **Short Term**

- Seasonal break important
- Sodium cyanide performance improvement
- Review options for AN in Queensland

# Questions



### Wesfarmers Insurance Division

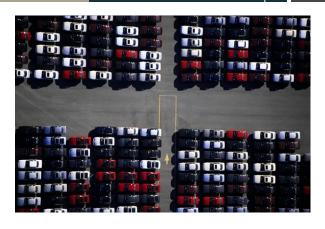
Bob Buckley Managing Director

### Insurance





















### Agenda



- Overview
- Business Environment
- Strategies
- Outlook
- Question and Answer

# Overview



### Overview



- Sound COR from all business units
- Higher level of reported claims
  - Victoria/South Australia bushfires (\$2.0m net cost)
  - Cyclone Larry (\$4.5m net cost)
  - A number of individual large losses
- Achieving profitable revenue growth is difficult
- Commercial portfolios experiencing continued competition

### 2006 Achievements



### • Reinsurance change

Year Ended 30 June (%)	HY 2006	FY 2005	FY 2004
Reinsurance Expense (%GEP)			
including AMO	27.4	32.4	37.5
excluding AMO	24.4	28.2	32.1

### 2006 Achievements



### Revenue Growth

- Acquisition of Parks Insurance by LGA
- Enhancement of Lumley Marine Division
- WFI alliance with Tasmanian Farmers & Graziers Association
- LGNZ system implemented in Westpac branches
- Investment in sales capability

### 2006 Achievements



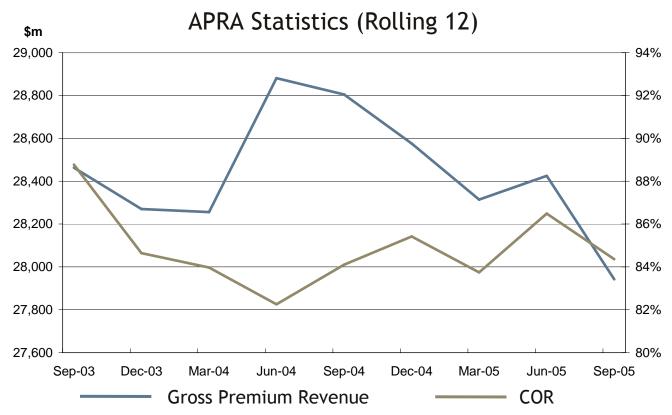
- Human resources initiatives
  - Leadership development
  - Succession planning
  - Targeted recruitment

### **Business Environment**



### **APRA Statistics**





Source: APRA

### **Insurance Cycle**

- The peak of the insurance cycle was in June 2004 with the highest premium revenue and lowest COR
- The insurance cycle
   has impacted lines of
   business differently
   with commercial lines
   particularly affected
   by premium rate
   reductions

### JPMorgan General Insurance Survey



- 2005 industry profitability at record levels
- Commercial premium rates falling
- Personal lines premium rates holding
- Industry GWP growth forecast 1% (nominal)
- Modest rate reductions expected next year
- COR expected to deteriorate in 2006

### **Broker & Underwriter Survey**



### Top 10 issues confronting brokers

- 1. Compliance
- 2. Competition/number of players
- 3. Underwriting discipline
- 4. Staff training
- 5. Transparency of earnings to clients
- 6. Public perception
- 7. Impact of natural catastrophes
- 8. Improving relevance of products
- 9. Reinsurance capacity
- 10. Reinsurance ratings

Source: JPMorgan GI Survey

### Top 10 issues confronting underwriters

- 1. Regulation/cost of compliance
- 2. Increased competition
- 3. Push to wind back tort reform
- 4. Climate change
- 5. Declining premiums and rates
- 6. Skill shortage/recruitment
- 7. Technology utilisation
- 8. Growth
- 9. Taxation
- 10. Underinsurance

# Strategies



### Strategies



- Achieve GWP growth
  - Pursue growth though EDI
  - Bolt-on acquisitions
  - Maintain underwriting discipline
- Enhance margins
  - Continued focus on profitable niche business
  - Seek new profitable segments

### Strategies



- Increase organisational effectiveness
  - Review existing processes
  - WFI and LGNZ to deploy Koukia system
- Complete the Koukia base product
  - Discussions with implementation partners
  - Deploy in WFI and LGNZ

# Outlook



### Outlook



- Continued pricing pressure in most lines
- Claims are reverting to long term averages
- Expected full year result satisfactory but below last year

# Questions



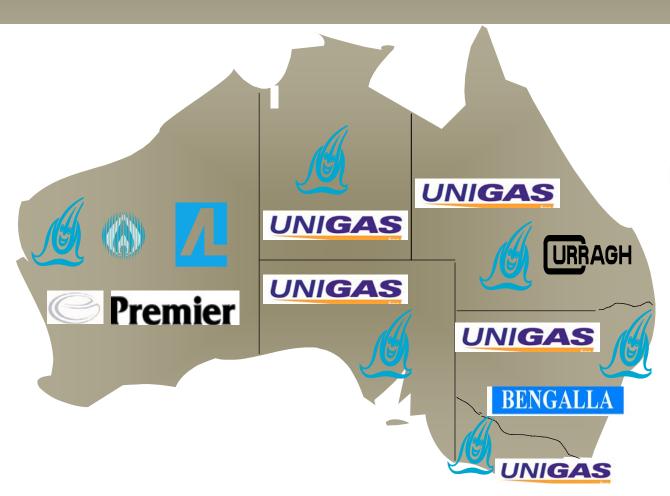
## Wesfarmers Energy

David Robb Managing Director



### Wesfarmers Energy





UNIGAS

**Gas and Power** 



Kleenheat



Unigas



Wesfarmers LPG



Air Liquide



enGen

Coal

**Premier** 



BENGALLA





Production Volume mt 3.3

Sales Volume mt 3.3







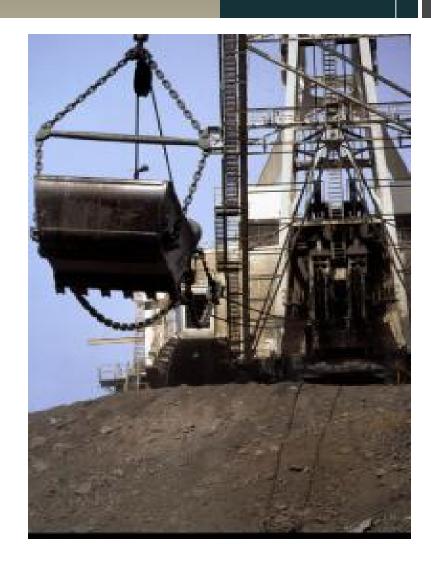


Production Volume mt 7.0

Sales Volume

Export mt 4.6

Domestic mt 2.5







FY 2004/05\*

Production Volume mt 5.4

Sales Volume

Export mt 4.5

Domestic mt 1.2



<sup>\*</sup>Figures are in 100% terms (Wesfarmers equity interest 40%)

## Milleenheat Gas



FY 2004/05

Sales Volume kt 219

**Sites** 

Depots 39

Branches 15

Commission agents 30

Dealers 619

Customers '000 229









Production Volume kt 310

Sales Volume

Export kt 199

Domestic kt 110







77

5

Air Separation Plants		
Kwinana	Capacity TPD Oxygen	285
Hismelt	Capacity TPD Oxygen	880
Carbon Dioxide Plants		
WMC	Capacity TPD	12
CSBP	Capacity TPD	120
Cylinder Filling Operations		2
Branches		4

'000



Agents

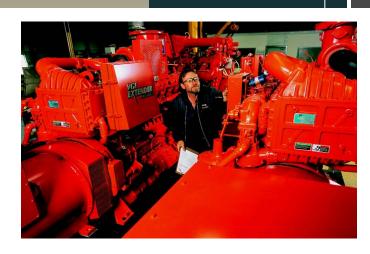




MW installed MW 94

GWh generated per annum GWh 415

Power stations 14





### Wesfarmers Energy Objective

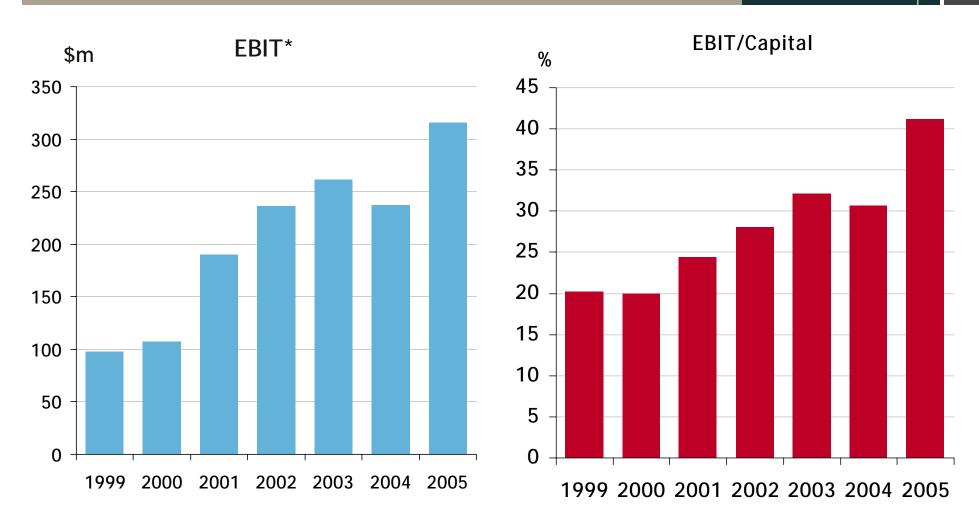


## PGT

### Profitable Growth Over Time

## Energy - Profitable Growth Financial Performance

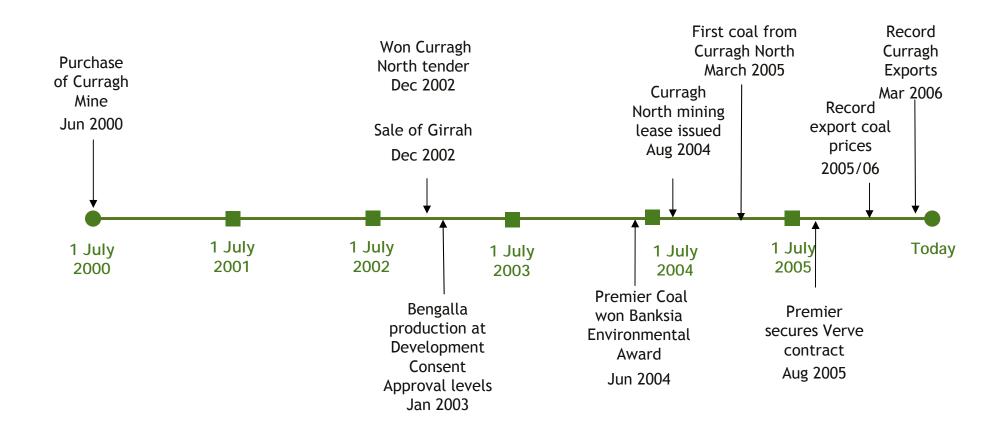




<sup>\*</sup> Excludes Girrah \$80.5m in 2003

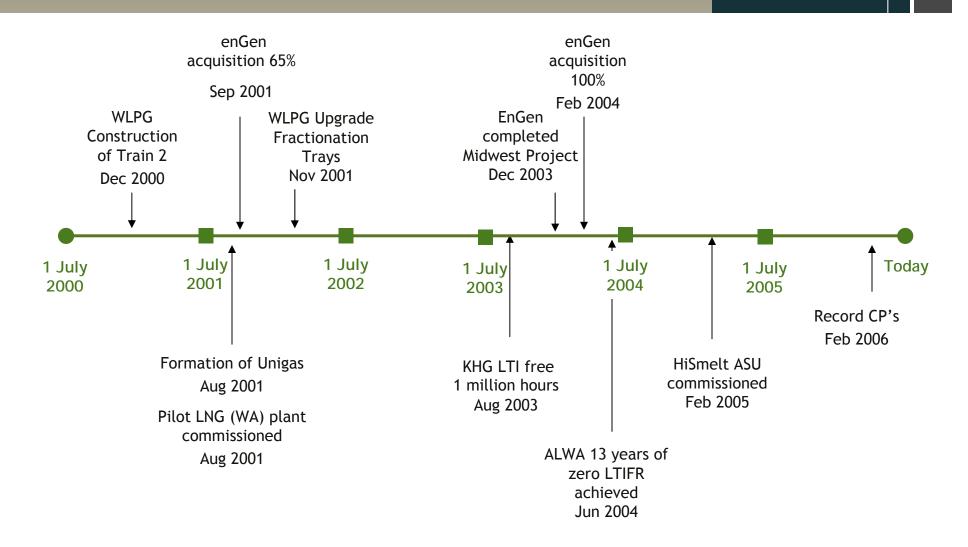
### Milestones - Coal





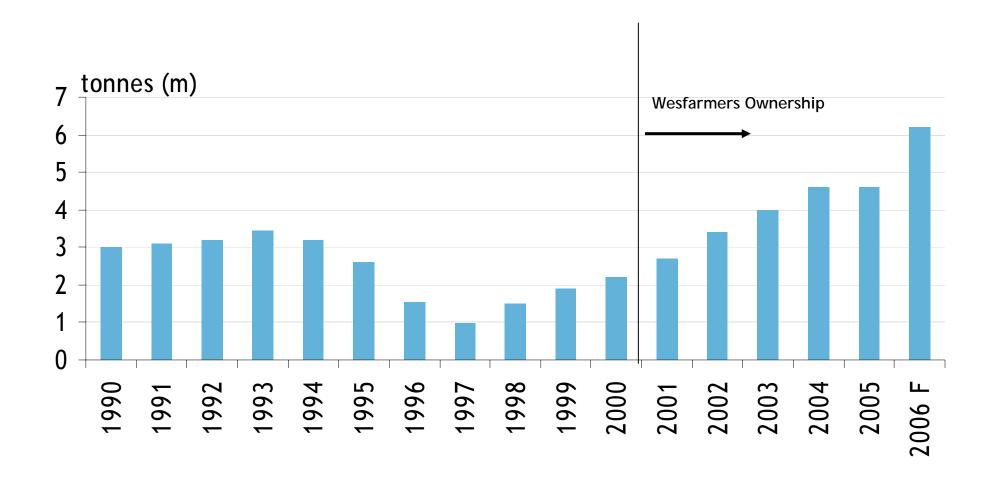
### Milestones - Gas and Power





### Curragh Export Sales Growth





# **Business Environment**



# Resources Growth Challenge



- Availability and cost of key inputs
- Global shortage of earthmover tyres
- Availability and cost of skilled labour
- Industry-wide capital over-runs and delays

# Curragh's Complexity Challenge

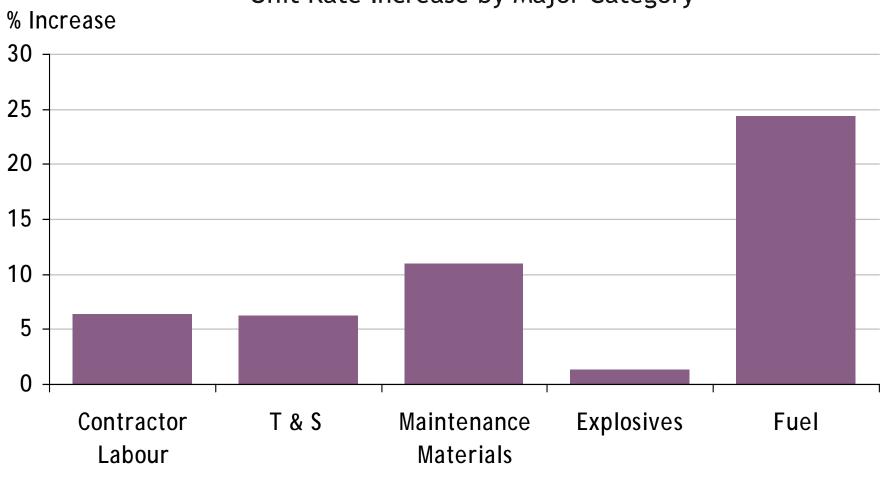


Activity	Metric	Pre Curragh North	Post Curragh North
Area Disturbed by Mining	ha	3,860	5,945
Deposit Strike Length	km	13	30
Total Overburden Removal	mbcm	97.3	131.7
Tonnes Mined	mt	8.7	12.1
CHPP Capacity	t/hr	1,200	1,600
Resource Complexity - raw coal types	no.	3	6
Average Workforce (FTE incl contractors)	no.	544	789
Activity Man-hours (FTE incl contractors)	m hrs	1.1	1.9

# Curragh's Rising Costs Mar 06 vs Mar 05



#### Unit Rate Increase by Major Category



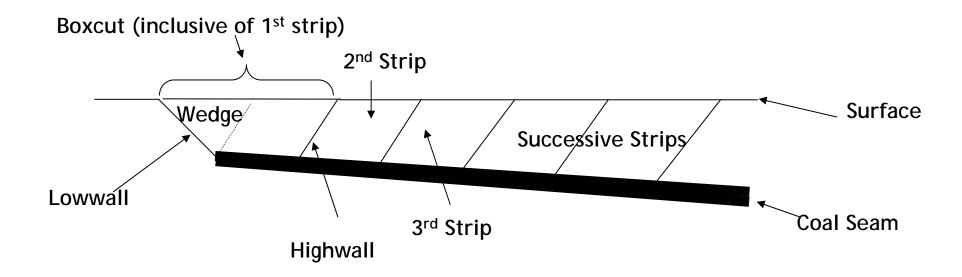
# Curragh's Rising Costs YTD Mar 06 vs YTD Mar 05



- Total cash production costs +40%
- Total production volume +34%
- Metallurgical coal production +41%
- Cost curve position maintained CY2005 vs CY2004
- CY2006 peak, CY2007 improvement likely

# Curragh North Box Cut





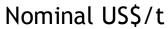
# Stanwell Rebate Accounting

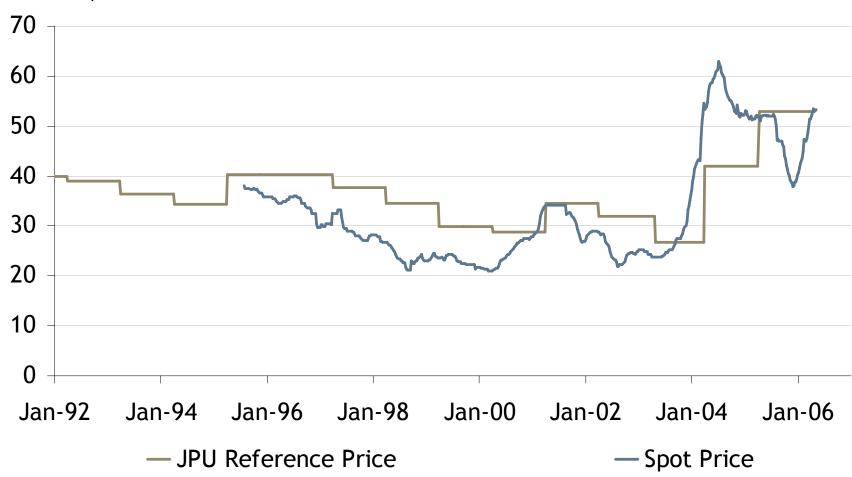


- Accounted for as a part of acquisition CN
- Asset and liability offset
- Rebate profit impact for 05/06 = \$93m (est)
- Rebate payment to Stanwell for 05/06 = \$89m (est)
- Potentially higher payment in 06/07

## **Thermal Coal Prices**



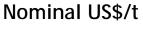


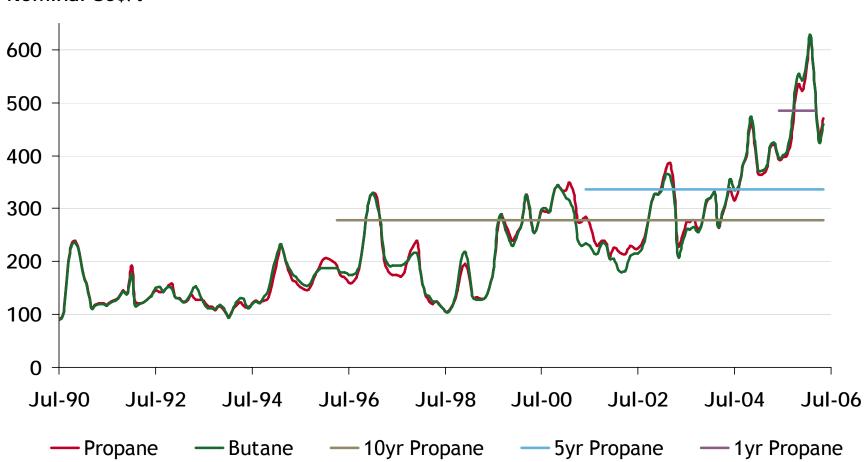


Source: Barlow Jonker

# Saudi Aramco Contract Price (CP)

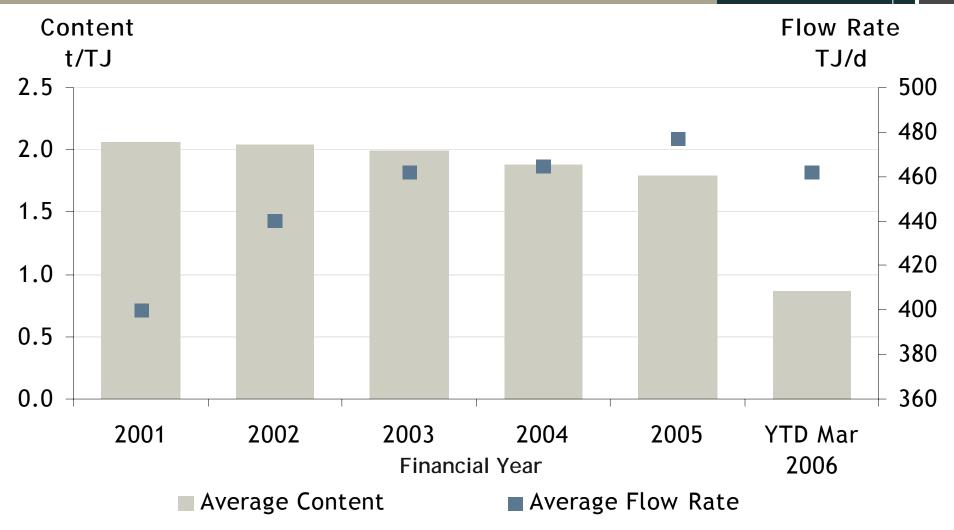






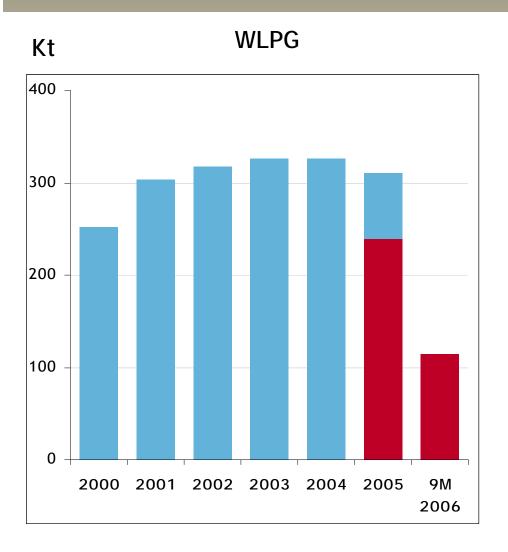
# WLPG Feed Gas LPG Content and Flow Rate

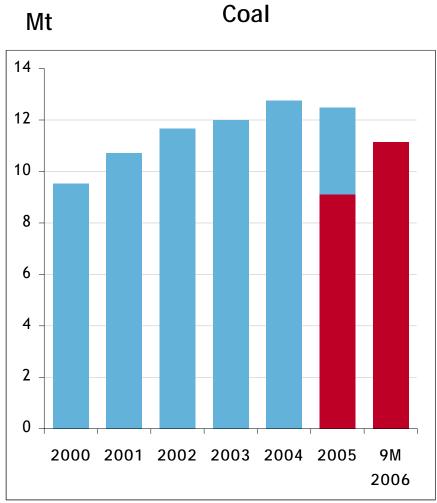




# Production







# **Coal Production**



Mine	Beneficial Interest	Coal Type	9 mon Mar-05 ('000 to	Mar-06
Premier, WA	100%	Steaming	2,550	2,842
Curragh, QLD	100%	Metallurgical	3,198	4,509
		Steaming	1,695	2,052
Bengalla, NSW	40%	Steaming	1,656	1,739
Total			9,099	11,142

# Strategies and Outlook



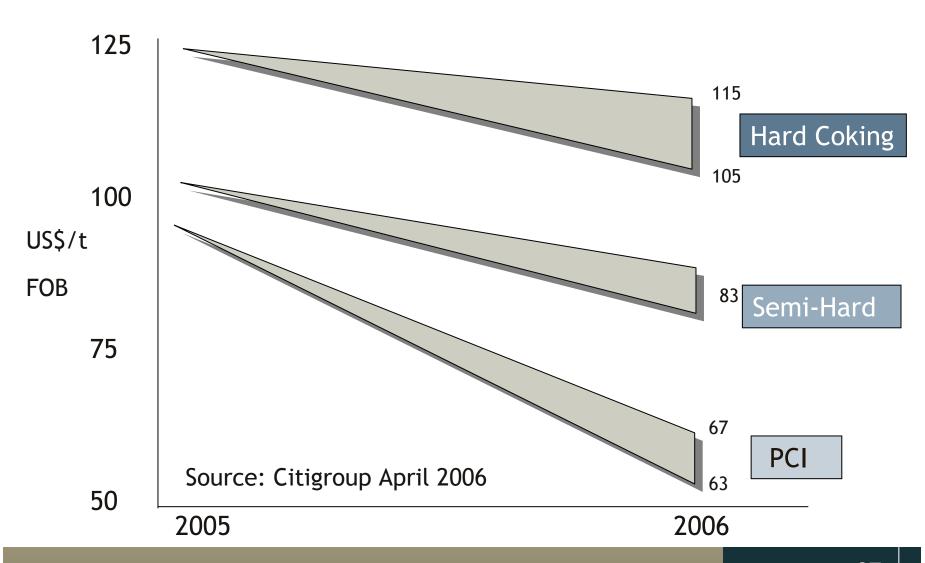
# Energy BU Strategy Summaries



- Premier reduce costs, improve productivity, grow sales
- Curragh finish CN, improve CHPP, grow sales
- Bengalla Consent modification, expand to 10.7mtpa
- Kleenheat implement lower cost business model, develop LNG
- WLPG secure long term feed gas LPG's, build LNG plant
- ALWA grow core business, win new projects
- enGen scale up, capture benefits of boom market

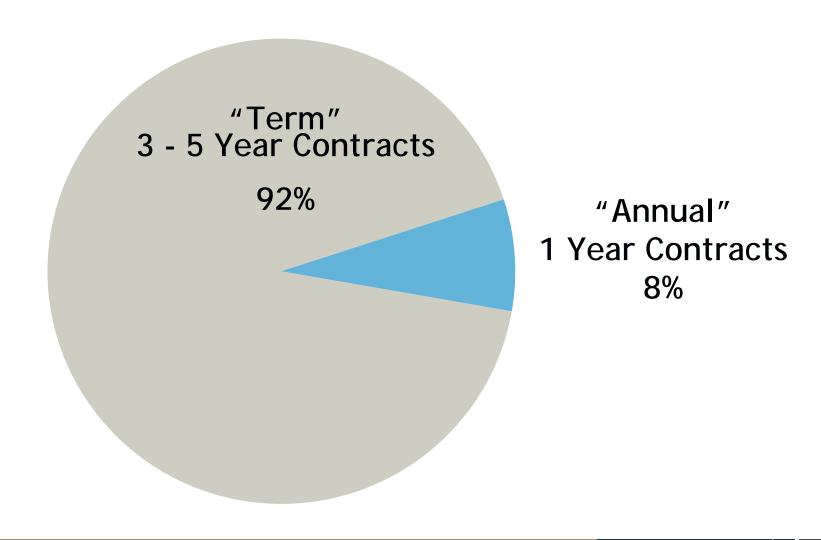
# Indicative Coal Price Settlement Range Australia Coals to Japan





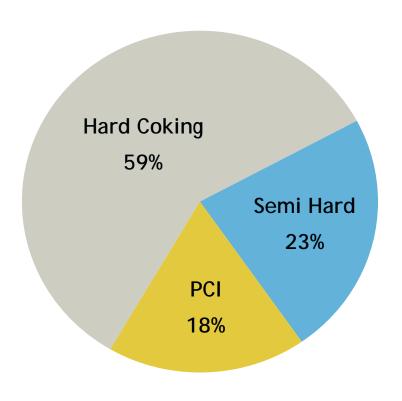
# Curragh Export Sales Contract Duration 2006/07

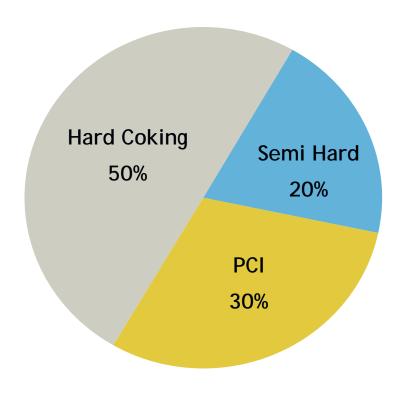




# Curragh Export Sales Sales Mix Estimate







2005/06 Estimate

2006/07 Estimate

# Gladstone Coal Delivery System Export Capacity Upgrade Delays



Original	
Completion	
Date	

Revised
Completion
Date
(as at May 2006)

QR (Rail)	
Blackwater to Bluff Duplication	

September 2006

**July 2007** 

CQPA (Gladstone Port)
3rd Train Dump Station

July 2006

November 2006

- Curragh's expected GCDS capacity in 2006/07 7.5mt
- 2006/07 capacity now uncertain

# **Energy Outlook**



#### Coal

- Improving operational performance
- CN development on time, on budget
- Conveyor commissioning early 4Q CY06
- Input cost and availability pressures to continue
- Infrastructure bottlenecks impacting sales

#### Gas and Power

- High energy prices
- Margin management critical
- New projects

# Questions



# Home Improvement

John Gillam Managing Director



# Home Improvement





# Agenda



- Background
- Trading Results
- Strategies
- Outlook

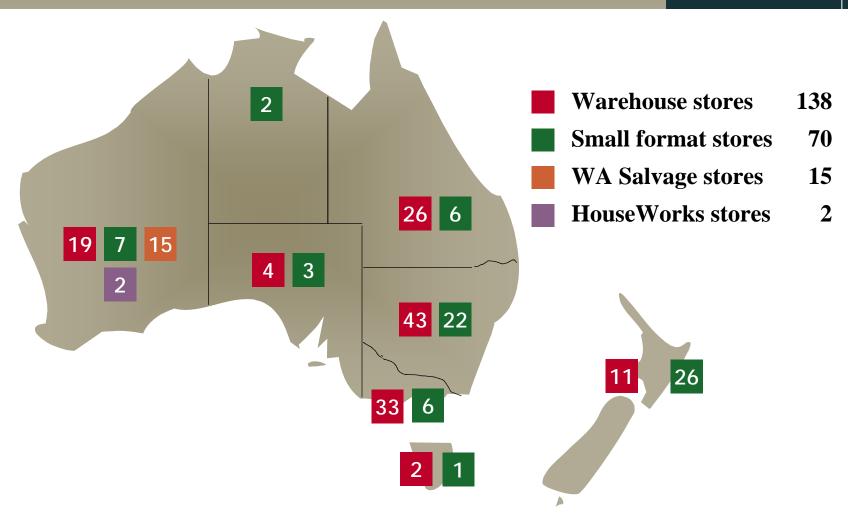




# WIDEST RANGE LOWEST PRICES BEST SERVICE

# Store Network - April 2006





Excludes Distribution Centres and trade operational sites

# **Store Network Movements**



	Open at June 2005	Opened	Closed	Open at April 2006	Under development
Bunnings Stores	_				
Warehouse format	131	8	1	138	9
Smaller format	81	2	13*	70	0
WA Salvage Stores	18	0	3	15	0
HouseWorks Stores	0	2	0	2	0
Bunnings trade operat	ions				
Distribution Centres	4	1	0	5	2
Trade focused stores	0	3*	0	3	0

<sup>\*</sup> Reflects changed designation of 3 smaller stores to trade focused locations within the period

# **Trading Results**



Half Year Ended 31 December (\$m)	2005	2004	%
Revenue	2,215.6	2,134.3	3.8
EBIT	220.9	225.4	(2.0)
Share Plan & Store Refit Expense	23.3	4.3	
Comparative EBIT	244.2	229.7	6.3
ROC (%)	22.8	22.5^	1.3
Safety (R12 LTIFR)	10.5	13.4	(21.6)
Trading Revenue* (\$m)	2,198.6	2,120.7	3.7
Comparative EBIT/Trading Revenue (%)	11.1	10.8	2.8
Profit from disposal of Property (\$m)	3.0	3.6	(16.7)

<sup>^</sup> Reflects adoption of A-IFRS from 1 July 2004

<sup>\*</sup> Excludes property sales income and other non-trading items

# Trading Update - YTD April 2006



- Retail sales growth improving
  - strong competition for discretionary spend
  - gaining market share

Cash store on store growth data		
	Aust.	NZ (in NZ\$)
2005/06 YTD	4.4%	8.4%
Jan-April 2006	7.9%	3.1%

- Trade sales just ahead of pcp
  - continued tight Australian housing market conditions
  - weakening New Zealand market



- 1. Focus on retail drivers
- 2. Store network development
- 3. Trade business
- 4. Team members
- 5. Business systems
- 6. Business improvement



- 1. Focus on core retail drivers
  - Range
    - innovation driving WIDEST RANGE
    - expanding market size
  - Price
    - strong cost focus delivering LOWEST PRICES
    - productivity loop
  - Service
    - best people delivering BEST SERVICE



#### 1. Focus on core retail drivers

- Range
  - new ranges expanding market size
  - widening existing ranges to grow share
  - revamped special orders
- Service
  - lifting customer service
  - improving customer services



- 2. Store network development
  - 10 to 14 new warehouse store openings per year
  - Adapting store formats
    - primary focus on warehouse format
  - Store upgrades and refits programme
    - intensive work lifting offer consistency



### 2. Store network development

- 2005/06 warehouse openings in target range
  - 8 opened to end April, 9 under construction
- Accelerated store upgrades and refits programme
  - completed 14 in 1<sup>st</sup> half (12 warehouses, 2 small formats)
  - on track to complete 12-14 in 2<sup>nd</sup> half
  - commenced re-branding Benchmark to Bunnings in NZ
  - absorbing sales disruption and one-off costs
  - forecast 20-25 in 2006/07



- 2. Store network development
  - Lifting and widening offer quality
  - Format improvements
    - better customer experience
    - store environment "lifted"
    - warehouse look and feel retained
  - Space utilisation prize



#### 3. Trade business

- Clarity of approach gaining traction
- Trade distribution centres
  - servicing delivered-to-site "builder" business
- Store network servicing pick-up "tradie" business
- Targeting profitable market share growth
- Solid progress in tight market conditions



#### 3. Trade business

- Acquisition of Hudsons frame & truss business
  - improve ability to service major builder customers
  - March 2006 completion
  - rapid integration with existing F&T operations
  - forecast annual sales \$60m
  - rationalisation costs \$2m taken up this year
  - modest trading contribution in 2006/07

#### Strategies



#### 4. Team members

- Enhanced development programs
- Supporting improved team member performance
  - focus on customer service
- Continuing strong safety program
  - steady improvement trend

#### Strategies



#### 5. Business systems

- \$55m systems upgrade project progressing to plan
- Phase 1 work in line with time and cost expectations
  - scaleable infrastructure successfully installed
  - user acceptance testing commences in May for new inventory mgt and distribution centre systems
  - on-line August 2006 subject to rigorous testing
- Phase 2 work commences immediately post phase 1

#### Strategies



#### 6. Business improvement

- Effectiveness of in-store processes lifting
  - redeploying hours to customer service
- Supply chain performance enhancements
- Positive business disciplines
  - shrinkage and stock management improvements
- Lowering our cost of doing business
  - supporting lower prices for customers

#### Outlook



- Strong focus on core retail drivers
  - widest range, lowest prices and best service
- Continued network development
  - busy agenda with new stores, upgrades and refits
- Actively reducing the cost of doing business
- Improved retail trading conditions in Australia
  - volatility concerns remain



### Questions



# Gene Tilbrook Finance Director



#### **ARG** - Operations



- Tonnages for minerals increasing
- Grain tonnage rates recovered after floods
- Regulatory focus is on transition
- Capital programme on plan

#### ARG - Sale



- Settlement planned for 1 June
- Subject to accreditations, transfers of rights and other licensing issues
- Pre-tax profit to WES expected to be \$235m

#### **Gresham Private Equity - Fund 1**



#### Fund 1

- Current Wesfarmers investment around \$30m
- Five of eight investments divested
- Cash on cash gross IRR 40%

# CURRENT INVESTMENT PORTFOLIO Norcros Riviera Raywood NORCROS RIVIERA RAYWOOD

#### Gresham Private Equity - Fund 2



#### Fund 2

- Current Wesfarmers investment \$41m
- Commitment up to \$150m (of \$324m)
- Good opportunity flow but competitive market



#### Capital Management



- Net Debt:Equity around 65-85% (pre ARG completion)
- Net Debt (not netting Insurance investments) averaging around \$2 billion
- 2005/06 Interest Expense includes about \$13m finance charges (mainly Stanwell)
- Cash cover remains strong

# Questions



#### A&Q

Richard Goyder Managing Director, Wesfarmers Limited

Gene Tilbrook Finance Director, Wesfarmers Limited



## For all the latest news visit www.wesfarmers.com.au

