



Capital Employed by Division

Rolling 12 months to 31 March 2003 (A\$ million)

Coal

\$669.3





Hardware

\$1,945.0

Objective - Philosophy - Strategies

Objective

To provide a satisfactory return to shareholders

Growth Philosophy

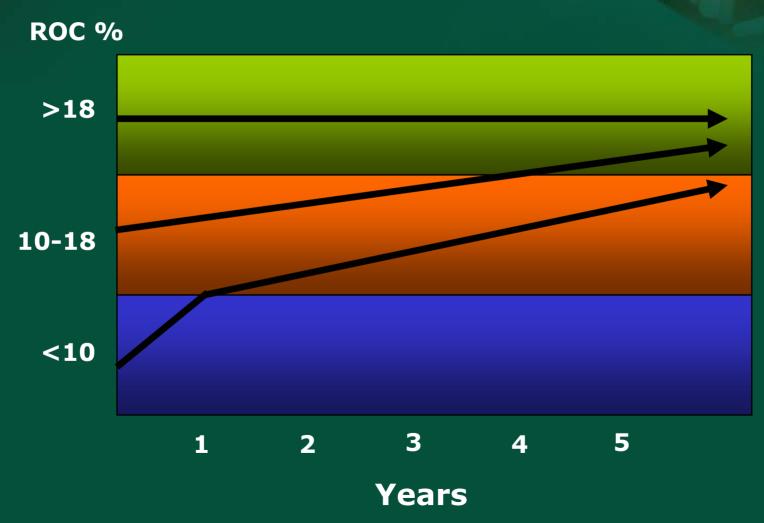
Logical Incrementalism

Growth Strategies

- 1. Improve performance of existing businesses
- 2. Expand existing businesses
- 3. Portfolio Management



Divisional Performance Requirements





Integrated Shareholder-Focused Systems

- Objective setting
- Performance measures
- Performance targets
- Management accounts
- Cash management
- Corporate planning
- Project evaluation
- Remuneration
- Risk Management



Divisional ROC and Capital Employed

Before Amortisation of Goodwill

31 March 2003 (rolling 12 months)	EBITA \$m	Capital Employed \$m	2003 ROC %	2002 ROC %
Hardware	356.0	1,945.0	18.3	16.4
Energy	263.9	831.2	31.8	26.3
Rural Operations & Insurance	81.0	437.2	18.5	12.2
Industrial & Safety	111.6	797.0	14.0	11.8
Chemicals & Fertilisers	75.7	499.2	15.2	11.6



Share Price vs Earnings Per Share (pre goodwill amortisation and abnormals)





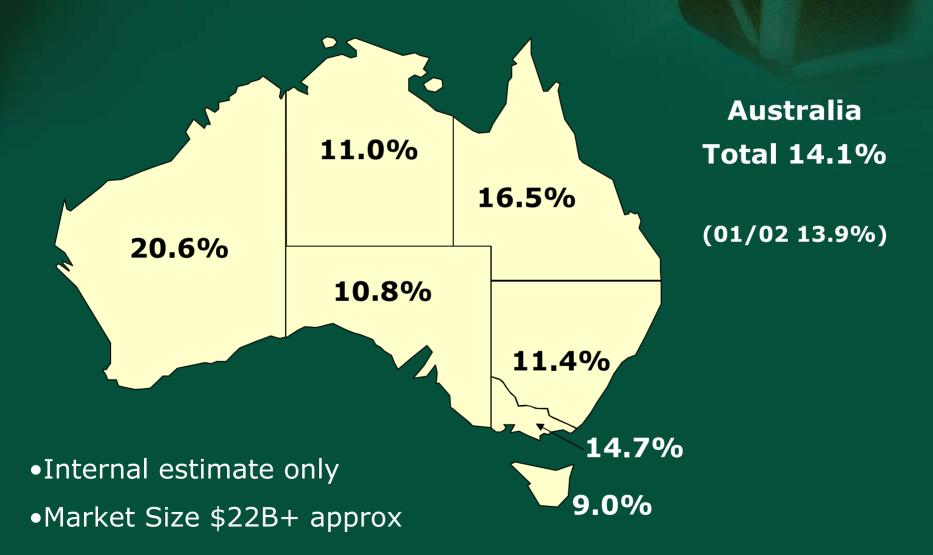
Outlook & Priorities by Major Business Activity



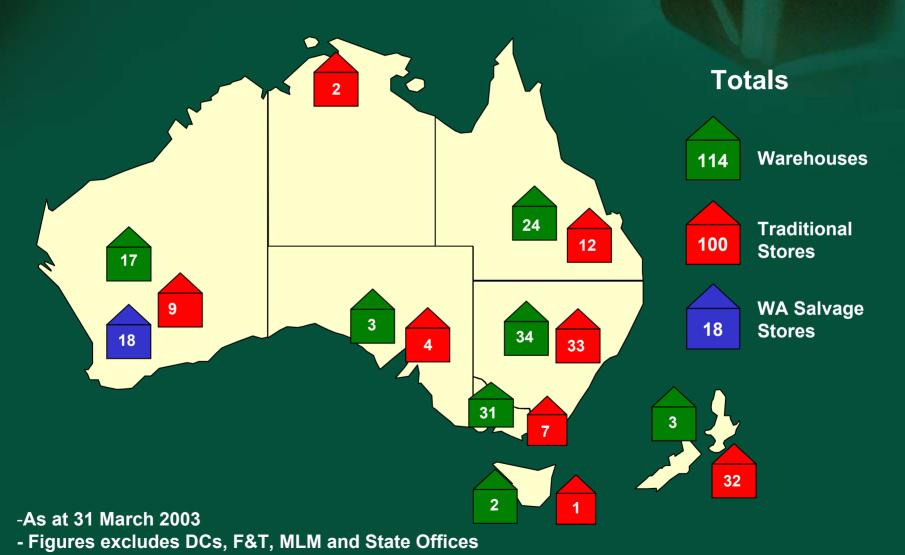
Hardware



Bunnings Market Share - 2003 (estimated)



Bunnings Business Overview **Store Network**





Bunnings Margins & Sales - Australia







Store Network Developments

- Store network move toward warehouse mix
 - Traditional store network "conversions"
 - Continue warehouse openings
 - Dedicated trade outlets



Warehouse Store Openings

Under Construction - 8

Committed opening program 8-12 per year continued network restructure i.e. closings as appropriate

Closures to date – 59 Warehouses 5

Traditional 54



	<u>7000 series</u>	9000 series
No. of Bays	970	1136 (+17%)

Significant additional range

-	Garden & Leisure	20%
-	Decorator	43%
-	Heavy bench tools	-
-	Flooring	91%
-	Plumbing	27%
_	Promotional & Seasonal	20%



Warehouse Store Upgrades

- 7-14 per annum
- Continuous improvement & learning
- Merchandise range
- Tool Shop/Paint/Garden/Services



Traditional Store Conversions

- 03/04 12 planned
- 30-40% lift in sales
- 8-12,500 additional sku's



Bunnings Strategies

- Consistency of offer (range, service, price)
- Store network development
- Reducing costs and better use of working capital
- Attracting, developing, retaining the right people
- Safety
- Systems improvements



Bunnings Outlook & Priorities

- Slower growth in domestic building trade sector
- DIY and renovation market growing
- Focus on continuous improvement
- Focus on development of store network
- openings & re-merchandising
- Focus on costs and systems



Energy



Energy Activities

Coal

- Premier 3.2mt pa domestic contract steaming coal
- Bengalla 40% owned
 - 6.0mt pa domestic/export steaming coal
- Curragh 6.0mt pa export coking coal
 - domestic contract steaming coal
- LPG extraction plant 350,000t pa
- National LPG distribution business
- 40% interest in Air Liquide WA (industrial gases)

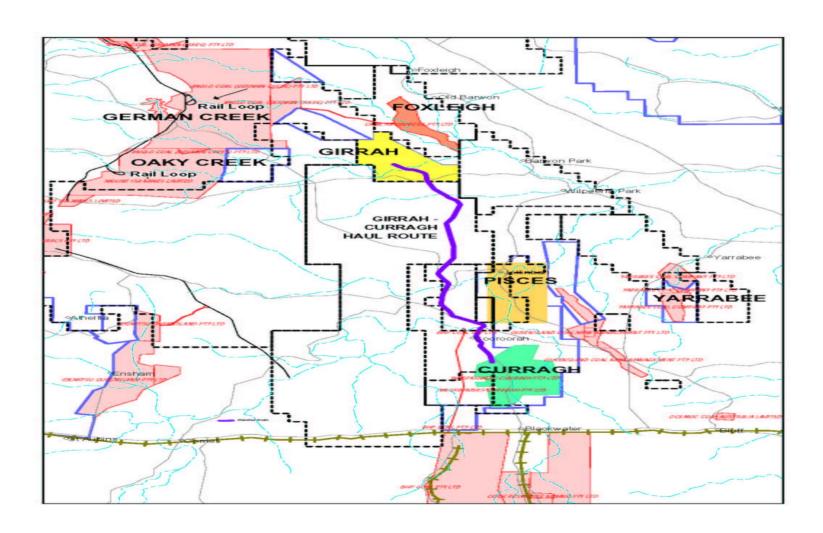


Energy Coal & Gas Developments

- Curragh North (Pisces) secured
- Girrah divested
- LPG contract renewal post 2005
- WA electricity reform

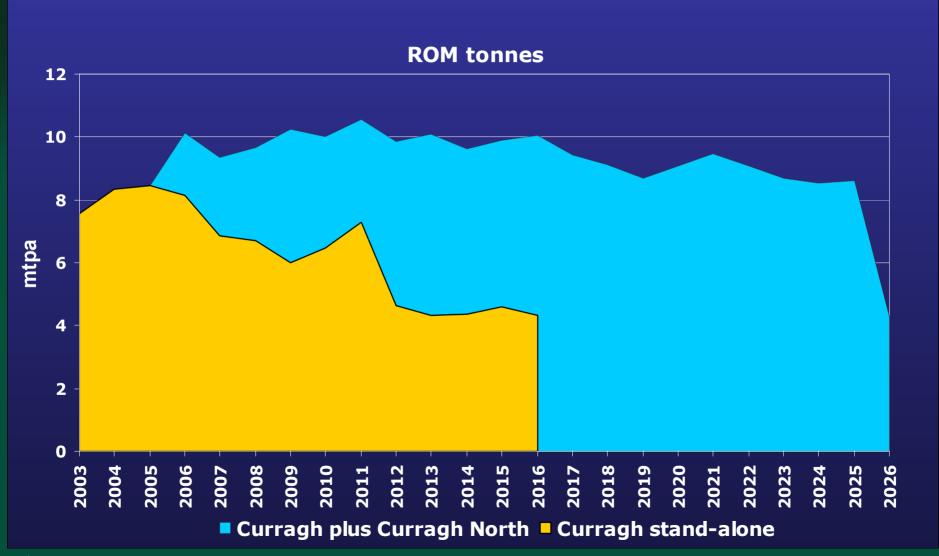


Energy Curragh Developments





Energy Curragh Production





Key Factors Impacting Outlook

Gas

- Contract Price (Middle East uncertainties)
- Weather impact on demand
- Export shipment timing

Coal

- Coal price outcomes
- Rail / port performance
- Export shipment timing
- Premier restructuring



Wesfarmers Landmark



Wesfarmers Landmark: a snapshot

100,000 customers

Services

Merchandise
Fertiliser Sales
Livestock Agency
Wool Agency
Real Estate
Finance
Insurance

1,890 employees

430 outlets



Wesfarmers Landmark Strategic Direction

Three phases for developing Landmark following acquisition of IAMA:

Phase 1:

Integration and creation of common systems

Phase 2:

the merger and fine-tuning the organisation

Phase 3:

Generating sustainable growth

- Phase 1 was completed in 2001
- Phase 2 was the focus in 2002
- Phase 3 will focus on new business growth in 2003 and beyond



Wesfarmers Landmark Generate Sustainable Growth - Phase 3

Wesfarmers Landmark growth:

- Appropriate cost base
- Ongoing management of capital employed
- Streamlined structure
- Merchandise recovery
- East coast fertiliser expansion
- Drive livestock & wool growth
- National finance & insurance



Wesfarmers Landmark

Outlook

- Autumn break necessary to restore activity
- Livestock numbers well down herd and flock rebuilding to take place
- Cattle prices will increase when drought breaks
- Wool prices falling
- Continued growth in finance and insurance business
- Real estate expected to remain on budget but seasonal break important to produce listings



Wesfarmers Federation Insurance



Overview of WFI's Business

- Founded in 1919
- Acquired Federation Insurance in 1991
- Rural and small business focus
- 13th largest insurer in Australia
- 80 branches
- 100,000 customers



Wesfarmers Federation Insurance

Outlook

- Expect to achieve 2002/2003 budget
- Premiums continuing slight upward trend
- Strong consistent profit performance



Chemicals & Fertilisers



CSBP Activities

- Manufacture and marketing of chemicals for industry, mining and mineral processing in Western Australia
- Manufacture and marketing of broadacre and horticultural fertilisers in Western Australia
- Soil and plant testing and agronomy advisory services



Chemicals

Outlook

- Firm demand for ammonia
- Solid demand for AN for explosives and fertilisers
- Improving sodium cyanide conditions
- WA Water Corporation chlorine contract renewed
- Evaluating growth opportunities



Fertilisers

Outlook

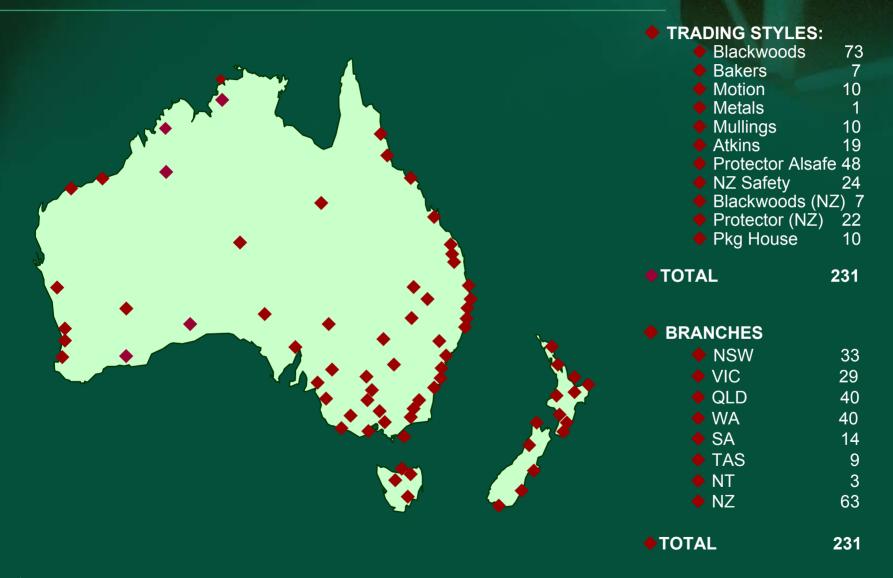
- Generally favourable commodity pricing outlook
- Expected strong plantings
- Ongoing product range development to meet farmer requirements
- Further cost base improvements
- No interstate sales expected in the short term
- Seeking new markets for proprietary fertilisers



Industrial & Safety



Industrial & Safety Distribution Network





Industrial & Safety 2003 Outlook & Initiatives

- Positive outlook for mining and transport sectors
- IT infrastructure implementation:
 - Financials / HR / Data Warehouse / Portal
- Trading style shop front rollout
- Facilities rationalisation:
 - Protector & Alsafe branches and warehouses



Australian Railroad Group



ARG

- Management change
- Drought impact
- De-railments



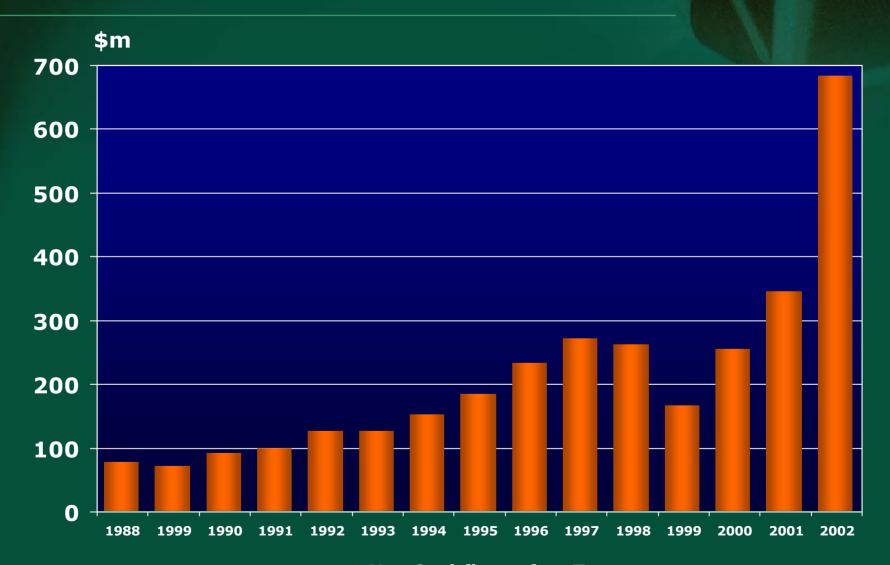
Wesfarmers Key Success Factors

1. Financial Focus

- 2. Strict Disciplines
- 3. Building Growth-Enabling Competencies
- 4. Culture



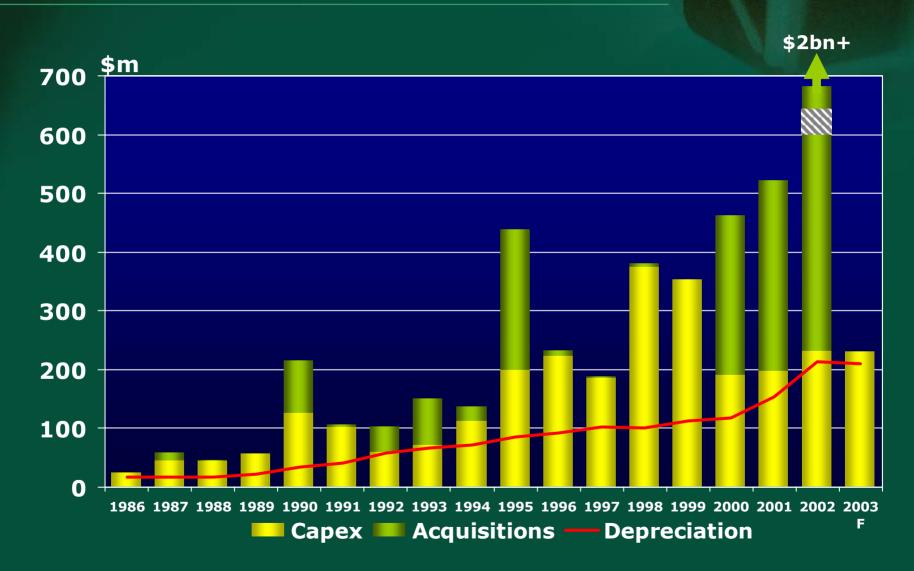
Net Cashflow from Operations after Tax







Wesfarmers Capital Expenditure & Depreciation





Wesfarmers Corporate Objective

"to provide a satisfactory return to shareholders"



